

Opening Times

Mon–Fri 9am–4.30pm (Last Registration)

Closed weekends and bank holidays

Tel : 01279 655191 ext 4298

We are pleased to receive comments/

feedback on our service.

Contact Patient Advice and Liaison

Service:

Freephone : 0800 0111 6113

Email: pals.hchs@nhs.net

Website: www.hertschs.nhs.uk



NHS 111
Telephone advice service available
24hrs a day

Minor Injuries Unit
Herts and Essex Hospital
Cavell Drive off Haymeads Lane
Phone: 01279- 655191 ext 4298
Web site: www.hertschs.nhs.uk

Hertfordshire Community **NHS**
NHS Trust

Herts and Essex Hospital

Minor Injuries Unit

Opening Times
Monday – Friday
9am— 4.30pm
(Last registration)
Closed weekends and
bank holidays



What is a minor Injury?

All patients who attend the Minor Injuries Unit will be assessed by a trained nurse.

If their condition cannot be treated there, they will be referred to the most appropriate service, e.g. A/E Department, GP or practice nurse

Will I see a doctor?

No.

There are no doctors at the Minor Injuries Unit

The service at the unit is provided by nurses who have extended skills and experience in dealing with accidents and emergencies

If the nurse who assesses you considers that you need to see a doctor, you will be referred to the most appropriate service

We CAN treat

Minor cuts and grazes

Cuts needing stitches

Bites and stings

Sprains and strains

Sports injuries

Suspected fractures requiring x ray

Anti- tetanus injections

Minor abscesses

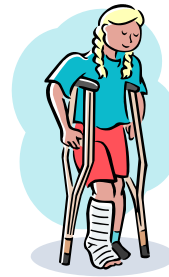
Burns/ Scalds

Removal of foreign bodies such as splinters, fish hooks, cotton buds from ears, earring butterflies etc

Minor head Injury

Minor limb Injury

Whiplash (neck/headache following low speed car accident)



We CANNOT SEE

Children under 2 years of age

Dressing changes

Removal of stitches

Chest pain

Abdominal Pain

Eye problems

Ear infections

Dizzy spells

Sore throat

Asthma

Gynaecological complaints

Mental Health Problems

Intoxicated patients

Still unsure?

If you are still unsure whether we can treat you – just call us!

Can I get an X-Ray?

If the nurse suspects that you have broken a bone, she/ he can request an x-ray. This will be done at the Herts & Essex Hospital.

Minor Injuries Unit
Herts and Essex Hospital
Cavell Drive off Haymeads Lane
Bishop's Stortford CM23 5JH

Phone: 01279- 655191 ext 4298
Web site: www.hertschs.nhs.uk